

After you install ISOXpress, use this setup form to enter the name of the server (computer) where the database and document folders are installed. Read the (gray) notes for more information and help.

Setup menu with options: Setups, Admin, Help. A dropdown menu is open showing 'Change Password' and 'Server Connection'.

Database Connection Setup

Database Connection Setup

The database and document files for the ISOXpress system are located in a shared folder (file share) named 'IsoXpressData'.

To connect to this shared folder you must know the name of the server (computer) where the shared folder is located (you can also use IP address).

Network server (computer) name:

Connection Test

✓	Server connection test: ping test to check if the server is visible on the network and receives connections.
✓	File share test: access test to check if the shared folder (file share) on the server exists and is accessible.
✓	Permissions test: file read, write and change test to check if appropriate permissions are configured on the server file share and the data folder.
✓	Database test: read and write to database to check the database connection string and permissions configurations.

Test Connection

The connection is tested in stages, starting with simple pinging to check if the server (computer) exists on the network, and ending with the actual read/write test on the database.

The stage at which the test fails will give you a good indication of what the problem is and how to fix it.

There is [more help](#) and resources on how to fix network connections on the [ISOXpress website](#).

End of Slide Show. Thank You for Watching

Help OK Cancel Apply

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