

<b>TECH-01</b>	<b>ISOXpress NET Installation</b>	<b>Rev.: A</b>
<b>Effective Date: 12/6/2008</b>	<b>Issued by: Tech Support</b>	<b>Page 1 of 3</b>
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## 1. Installation files and folders

1.1 The package consists of the following files and folders:

- **ISOXpressNetInst.exe** (client application installer)
- **ISOXpressSrvInst.exe** (server utility installer)
- **IsoXpressData.zip** (compressed data folder with database and documents files)
- **dotnetfx.exe** (MS Framework 2.0 installer - original Microsoft)
- **ISOXpress NET Installation Instructions.pdf** (PDF installation instructions)

1.2 The **IsoXpressData** folder is packed in a ZIP archive (Zip Folder). Before copying it to the server extract all folders and files from the ZIP archive (right-click **ISOXpressData.zip** archive and select **Extract All...** from the context menu).

*NOTE: If you are installing both the ISOXpress client application and the 'IsoXpressData' database folder on the same computer (e.g., one computer is both a client and the server), reverse the installation sequence: First install the client application (per 3. Client Installation Instructions) before installing and running the ISOXpress Server Utility (per 2.5 in Server Installation Instructions).*

## 2. Server Installation Instructions

2.1 The **IsoXpressData** folder contains the database, documents files, logs, and license for the ISOXpress application. This folder is installed on a server and configured as a file share (shared folder). The file share is configured automatically by the **ISOXpress Server Utility** installed on the server with the **ISOXpressSrvInst.exe** installer.

2.2 The ISOXpress application does not require any software to run on the server. All you need on the server is the **IsoXpressData** file share. **ISOXpress Server Utility** is just a simple program to help you configure the share. You will run it only at the initial installation and after you move or restore the **IsoXpressData** folder.

2.3 The server can be any computer on the network that supports file sharing. Normally, this computer should be running Windows operating system (Windows 98 SE, Windows 2000 SP4, Windows Server 2003, Windows XP SP2, or Windows Vista) and have installed MS Framework 2.0 or higher. If the server does not meet these specifications, you will not be able to install the **ISOXpress Server Utility**, and will have to configure the file share manually.

2.4 The server computer can also be one of the clients. It is possible to have both the **IsoXpressData** file share and the **ISOXpress client application** installed on the same computer, but this type of setup is not recommended. Data should reside on a server (computer) that is not used by anyone. Server should be secure, and be regularly backed up (ISOXpress does not have its own backup service, and relies on the server being backed up regularly). But if you are installing both the **IsoXpressData** file share and the **ISOXpress client application** on the same computer, you must install the client application before you run the **ISOXpress Server Utility**. If you don't, run the utility again for the second time after installing the client application.

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2.5 To install the **IsoXpressData** file share follow these steps:

- Extract all folders and files from the **IsoXpressData.zip** archive (right-click **IsoXpressData.zip** archive and select **Extract All...** from the context menu).
- Copy the (extracted) **IsoXpressData** folder to any location on your server. The best location is where you already keep your important data and file shares. Make sure that this location is being regularly backed up.
- Run the **ISOXpressSrvInst.exe** installer to install the **ISOXpress Server Utility** (if you don't have MS Framework 2.0 or higher already installed on the computer, install it first with the supplied 'dotnetfx.exe' installer).
- Start the **ISOXpress Server Utility**, browse to the location where you copied the **IsoXpressData** folder, and click the **Create File Share** button. When running the utility on Windows Vista, start it by right-clicking the 'ISOXpress Server Utility' icon and selecting 'Run as administrator'.

2.6 The **IsoXpressData** folder contains the database, documents files, logs, and license for the ISOXpress application. Choose the location for this folder very carefully. It must be a place that you regularly back up. If you loose this folder, you loose all your documents and all other ISOXpress records and data.

### 3. Client Installation Instructions

3.1 The **ISOXpress** application is installed directly on user computers (clients) using the **ISOXpressNetInst.exe** installer. Use the same installer for all computers.

3.2 Client computers must be running Windows operating system (Windows 2000 SP4, Windows XP SP2, or Windows Vista) and have installed MS Framework 2.0 or higher.

3.3 If Framework is not installed on a computer, the ISOXpress installer will abort with a message that Framework 2.0 is missing. When this happens, cancel the installation, and use the supplied **dotnetfx.exe** installer to install the Framework ('dotnetfx.exe' is the original Microsoft distributable file for installing Framework 2.0). After the framework is installed, start the **ISOXpressNetInst.exe** installer again.

3.4 To install the ISOXpress application on each client computer follow these steps:

- Run the **ISOXpressNetInst.exe** installer, When installing on Windows Vista, start the installer by right-clicking the 'ISOXpressNetInst.exe' file and selecting 'Run as administrator'.
- When you start the ISOXpress application for the first time, you will be prompted to perform three configuration setups. First, you will create the **Server Access User**, then identify the name of the server (computer name) where the data file share is located and, after you log in, you will be asked to register your computer in the ISOXpress system.
- Log in to your first installation with  
 user name: **admin**  
 password: **pass**

3.5 ISOXpress installs 'For All Users' and must be installed from an administrator account. However, after installation and configuration, the application can run from a regular user account (except if you later need to set up again the Server Access User).

### 4. Special notes for installing and running on Windows Vista

4.1 On Windows Vista, even when you are an administrator, the software you run will not have administrator privileges, unless you launch it by right clicking the executable file or icon and selecting 'Run as administrator' from the context menu.

4.2 During the installation of ISOXpress you must use this in two cases:

- When running the **ISOXpress Server Utility**, and
- When launching the **ISOXpressNetInst.exe** installer for the ISOXpress client installations.

4.3 The installed software can run on a regular user account and does not need any administrator privileges, except for when you need to set up the **Server Access User** (you should never have to do it again after the initial installation, unless you later configure the server file share manually with your own custom password).

## 5. Backing up the database and document folder

5.1 To back up all your ISOXpress data, copy the whole **IsoXpressData** folder from the server location where you installed it, and save it in another location (another computer, hard drive, burn a CD disk, etc.)

5.2 To restore backed up data, copy your backup **IsoXpressData** folder back to the server and install it using the **ISOXpress Server Utility** (per 2.5 in Server Installation Instructions).

## 6. Technical support

6.1 If you have any problems or questions during installation or later while using the ISOXpress application, please call 626 796 9000 or email to [support@isoxp.com](mailto:support@isoxp.com)

**Good luck with your ISO project!**